



# CONSOLE ENHANCEMENTS



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## Policies for Site/Device level.

Site level policies to be seen on machine level –

It must be noted that this module follows a hierarchy. As shown below:

1. Site
2. Group
3. Machine

i.e. - A configuration pushed at the Machine level will be overwritten by a configuration pushed at the group level. A configuration pushed at a group level will be overwritten with the configuration pushed at the site level.

Additionally, each submodule within the Configuration Module of the Dashboard/console would show the same configuration on machine level. i.e. The configuration last pushed at a site level would show at the site level and at machine level, the configuration last pushed at a group level would show at the group level and at machine level, the configuration last pushed at a machine level would show at the machine level.

## Configurations:

The configuration pushed at site level will reach by default to the freshly installed machine. User does not have to push the configuration again after installing client.

## Delete a machine:

Revoke and remove option will appear only when there are machines where nanoheal has been uninstalled and NH status has been changed to Inactive.

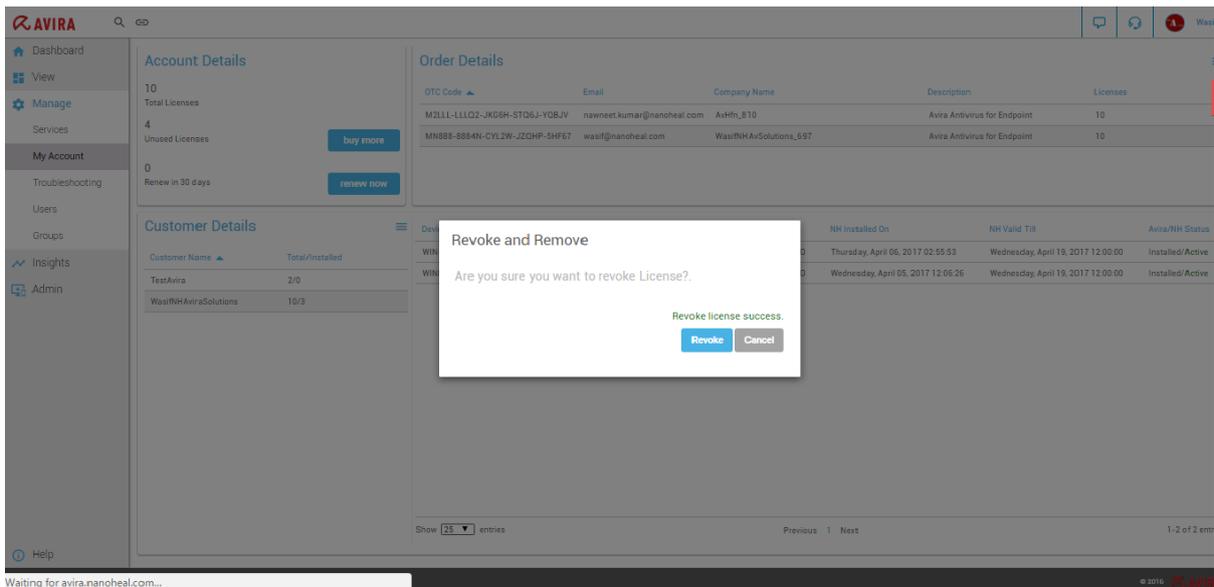
The screenshot shows the Avira management interface. On the left is a navigation sidebar with options like Dashboard, Manage, My Account, Insights, and Admin. The main content area is divided into three sections: Account Details, Order Details, and Customer Details. The Customer Details section contains a table with columns for Device Name, Avira Installed On, Avira Valid Till, NH Installed On, NH Valid Till, and Avira/NH Status. A dropdown menu is open over the table, and the 'Revoke & Remove' option is highlighted with a red box. The table data is as follows:

Device Name	Avira Installed On	Avira Valid Till	NH Installed On	NH Valid Till	Avira/NH Status
Add Customer	Tuesday, March 21, 2017 00:00:00	Wednesday, April 19, 2017 00:00:00	Tuesday, April 04, 2017 06:51:19	Wednesday, April 19, 2017 12:00:00	Installed/Inactive
Add OTC	Tuesday, March 21, 2017 00:00:00	Wednesday, April 19, 2017 00:00:00	Thursday, April 06, 2017 02:55:53	Wednesday, April 19, 2017 12:00:00	Installed/Active
Update OTC	Tuesday, March 21, 2017 00:00:00	Wednesday, April 19, 2017 00:00:00	Wednesday, April 05, 2017 12:06:26	Wednesday, April 19, 2017 12:00:00	Installed/Active
Add Avira Subscription					
Edit Customer					
Revoke & Remove					
Customer Details					
Export Avira Details					
Disable Customer					

Select the machine whose status is inactive and then click on revoke & remove. Following screen will come asking whether you want to revoke the license:

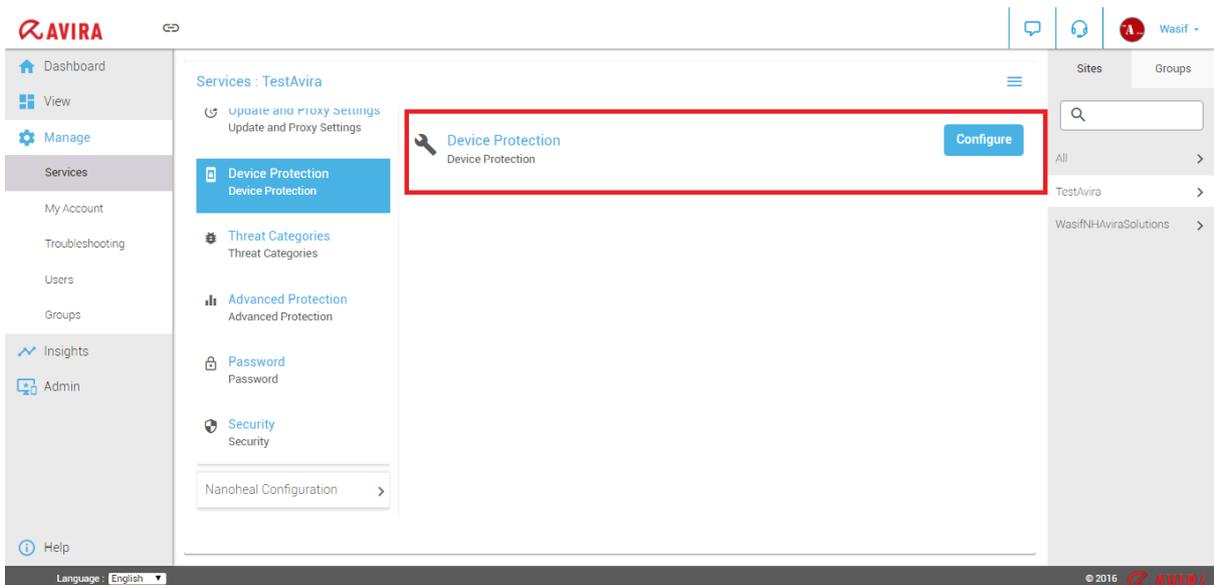
The screenshot shows the same Avira management interface as before, but with a modal dialog box in the foreground. The dialog box is titled 'Revoke and Remove' and contains the text 'Are you sure you want to revoke License?'. At the bottom of the dialog box are two buttons: 'Revoke' and 'Cancel'. The background interface is dimmed.

Click on revoke will revoke the license and installed count will decrease by 1. Following message will display once revoke is done:

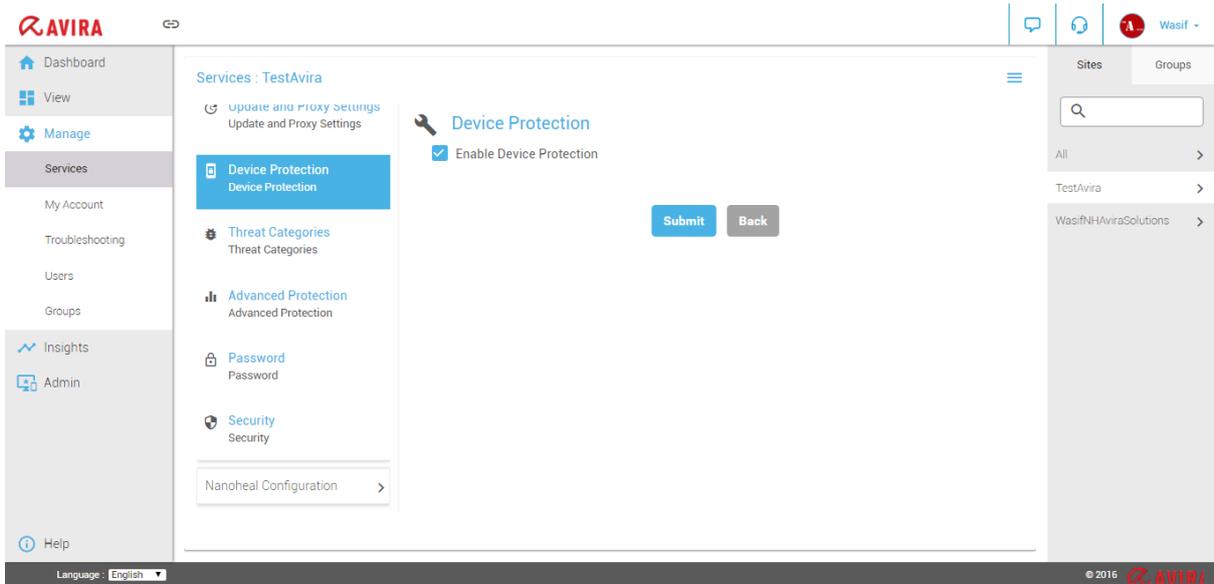


## Device Protection:

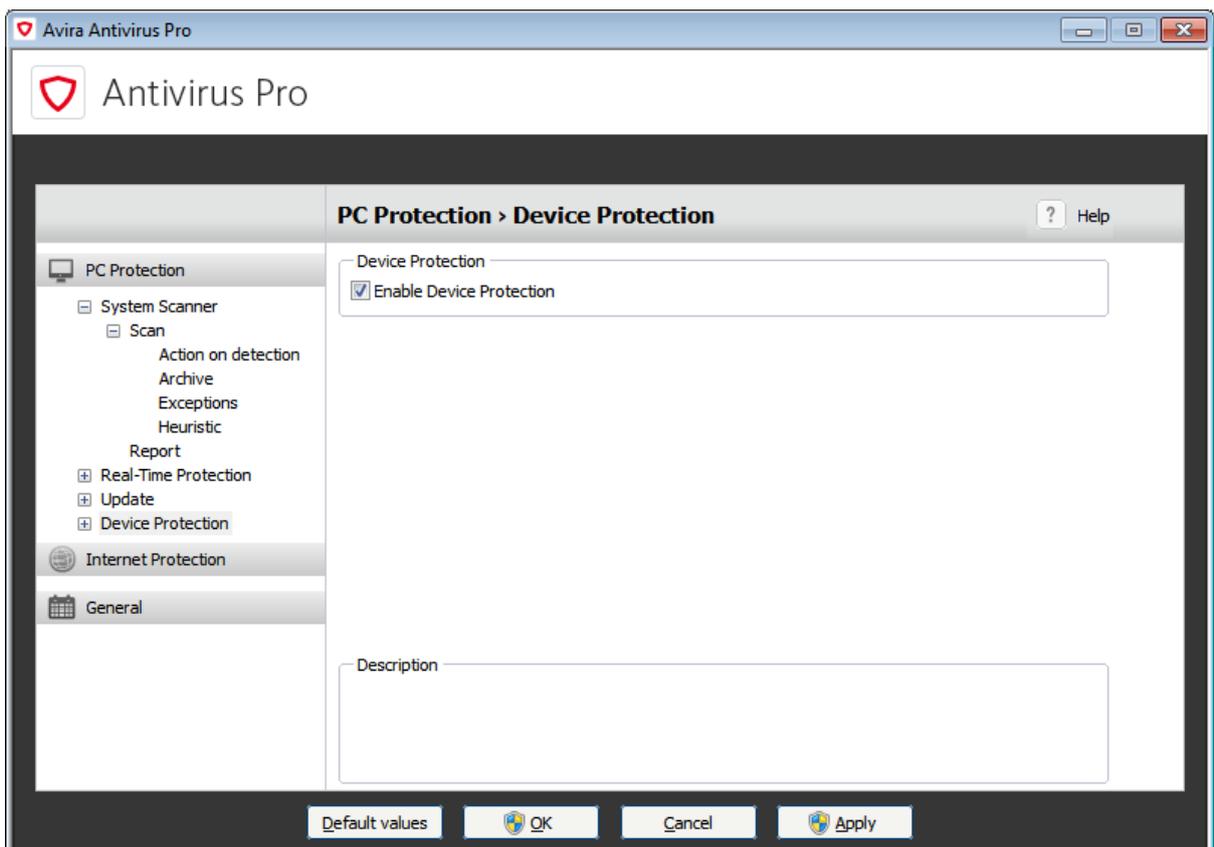
This feature helps a user configure device protection:



The following screen is displayed upon clicking "Configure"

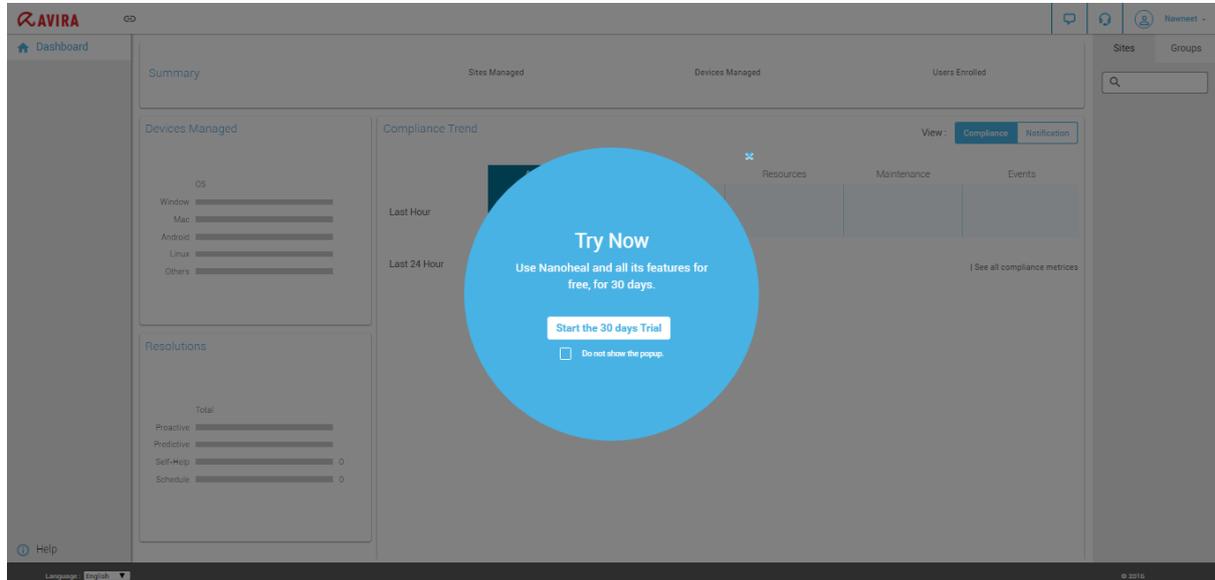


And the value will get set on Avira UI as shown below:

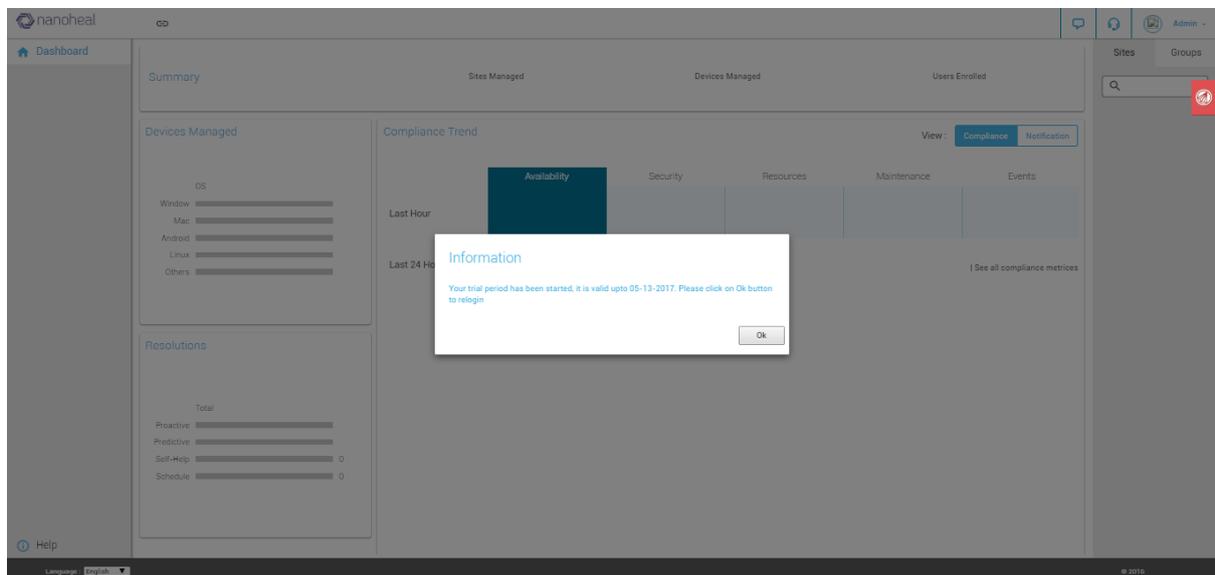


## Trial Flow

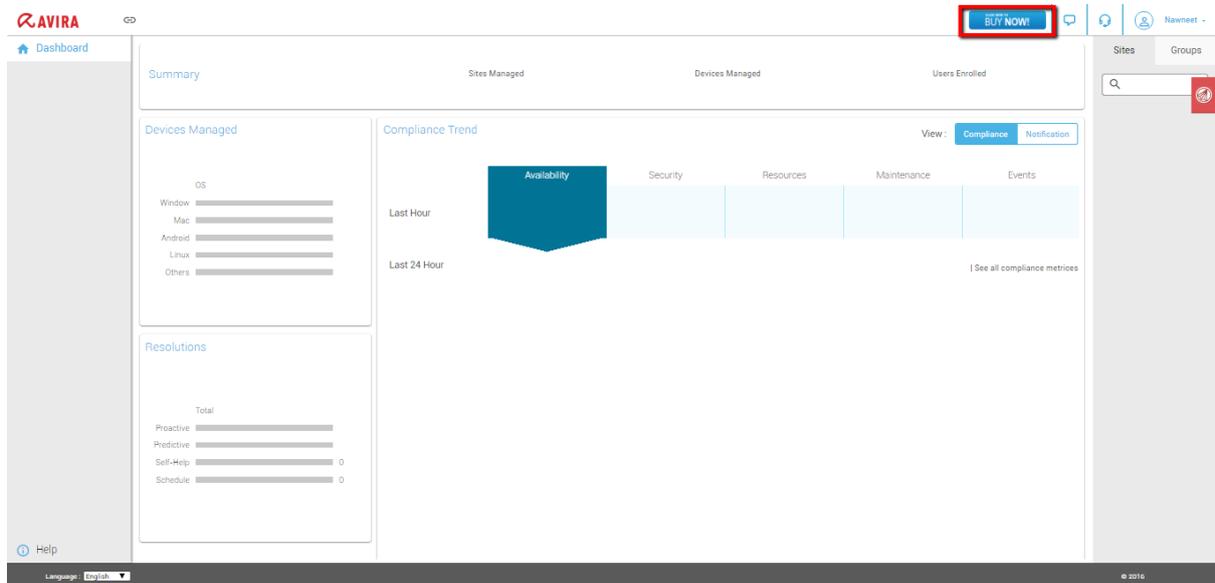
Once the customer has been created, trial flow pop up shows up on the screen and it let's the resellers use Nanoheal and its features free for 30 days as shown below:



Upon the click of *Start the 30 days Trial*, an Information dialog comes up as shown below:

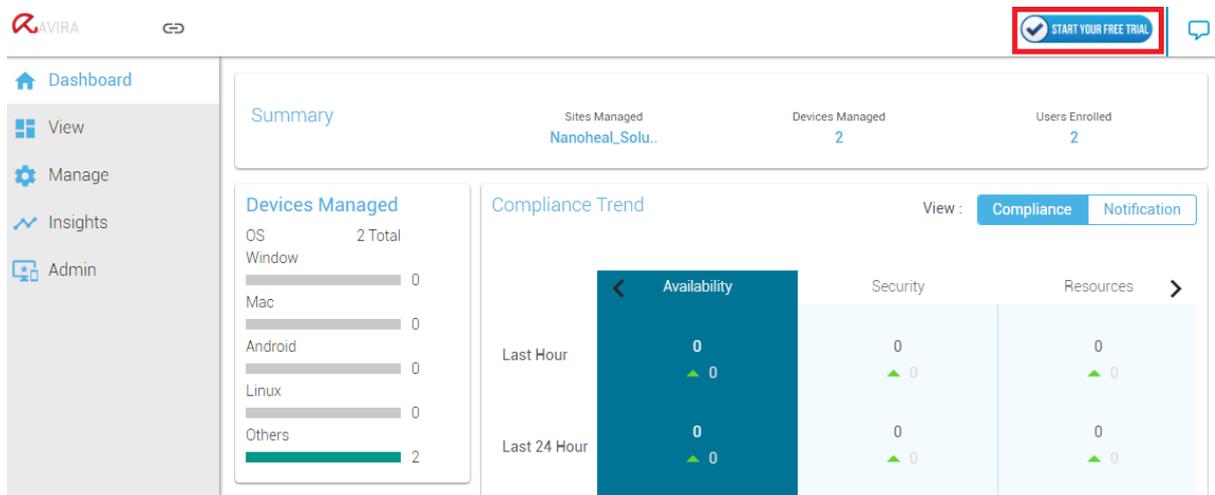


During trial flow period, customer can also buy the product anytime by clicking on *Buy Now* button available on the top as shown below:



Click on buy now will redirect to “<https://nanoheal.com/contact/>” page where customer can drop a request and nanoheal sales team will contact them for further processing.

If the customer selects “*Do not show this popup*” option, then Start your trial flow option will come at the top of the home page as shown in the diagram below:



## Renewal of AVIRA OTC's

This feature helps users to change the attached OTC for any customer at any point of time. Please follow the following steps to change OTC:

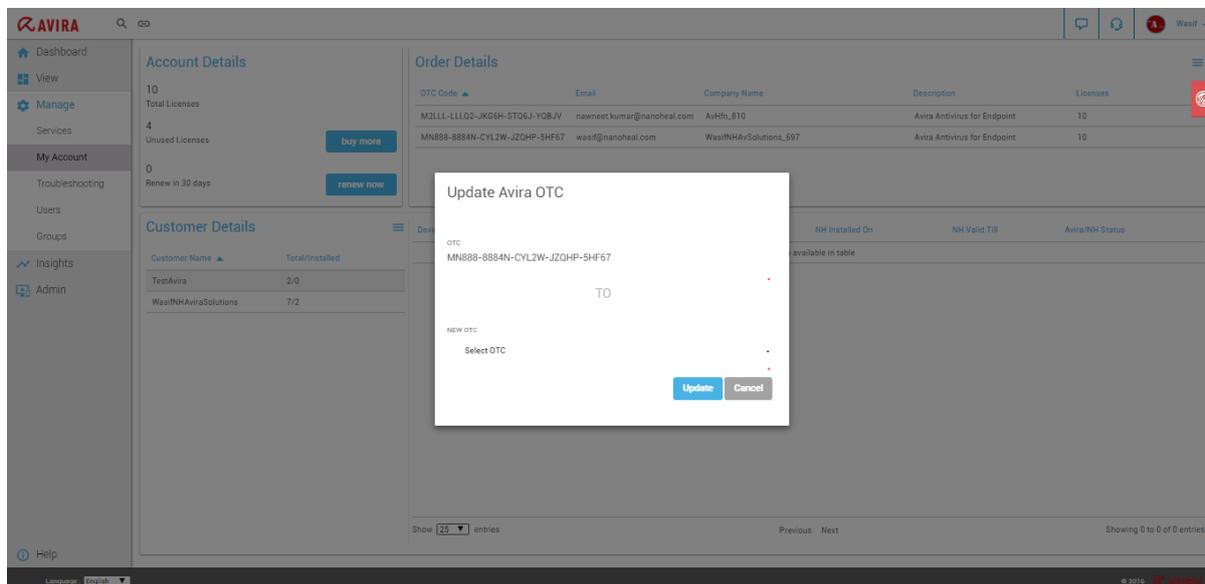
Navigate to my account page as shown below:

The screenshot shows the AVIRA dashboard interface. On the left is a navigation sidebar with options: Dashboard, View, Manage, Insights, and Admin. The main content area displays a 'Summary' section with 'Sites Managed' (WasifNHAviraS...), 'Devices Managed' (4), and 'Users Enrolled' (3). Below this are charts for 'Devices Managed' (OS breakdown: Window 4, Mac 0, Android 0, Linux 0, Others 0) and 'Resolutions' (Total 106: Proactive 106, Predictive 0, Self-Help 0). A 'Compliance Trend' section shows a grid of metrics for Availability, Security, Resources, Maintenance, and Events over the last hour and last 24 hours. A 'View:' dropdown is set to 'Compliance'. A 'Log Out' button is visible in the top right corner.

Click on the hamburger menu next to “Customer details” and click on “Update OTC”

The screenshot shows the 'Customer Details' page in the AVIRA dashboard. The left sidebar includes 'My Account', 'Troubleshooting', 'Users', 'Groups', 'Insights', and 'Admin'. The main content area is divided into 'Account Details' (showing 10 Total Licenses, 4 Unused Licenses, and a 'renew now' button) and 'Order Details' (a table of licenses). The 'Customer Details' section features a table with columns: Device Name, Avira Installed On, Avira Valid Till, NH Installed On, NH Valid Till, and Avira/NH Status. A hamburger menu is open for the 'WasiRNHAviraSolutions' customer, with the 'Update OTC' option highlighted in a red box. Other menu options include 'Add Customer', 'Add Avira Subscription', 'Edit Customer', 'Customer Details', 'Export Avira Details', and 'Disable Customer'. The bottom of the page shows 'Show 25 entries' and '1-2 of 2 entries'.

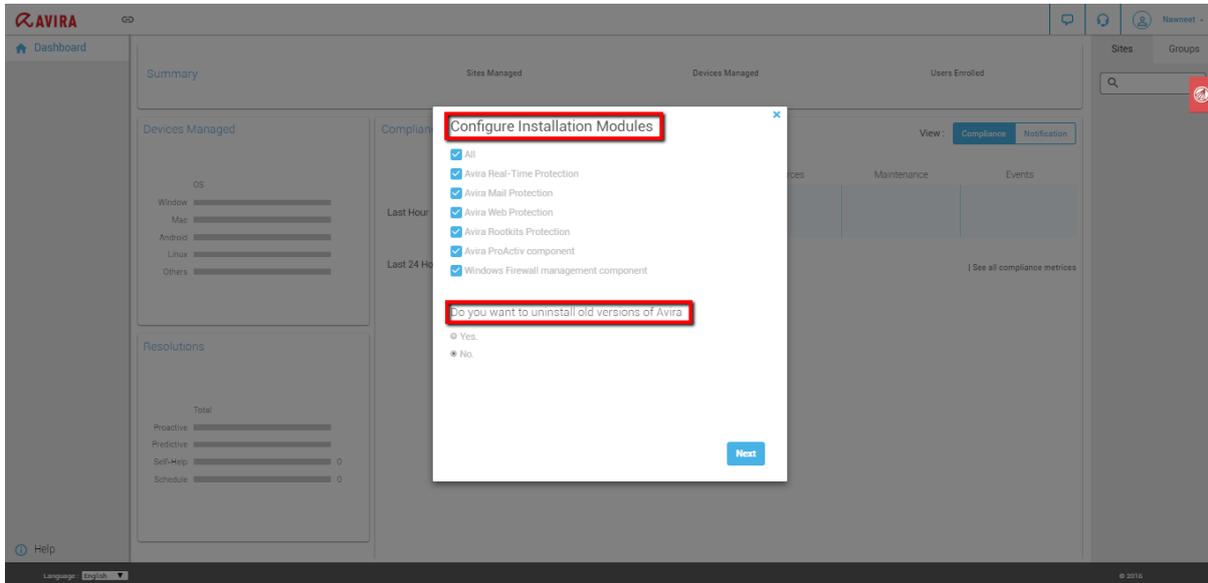
Select the new OTC which needs to be attached to that particular customer from the dropdown and Click on Update:



NOTE: User needs to add the OTC first by using “Add OTC” option so that the particular OTC comes in the dropdown list.

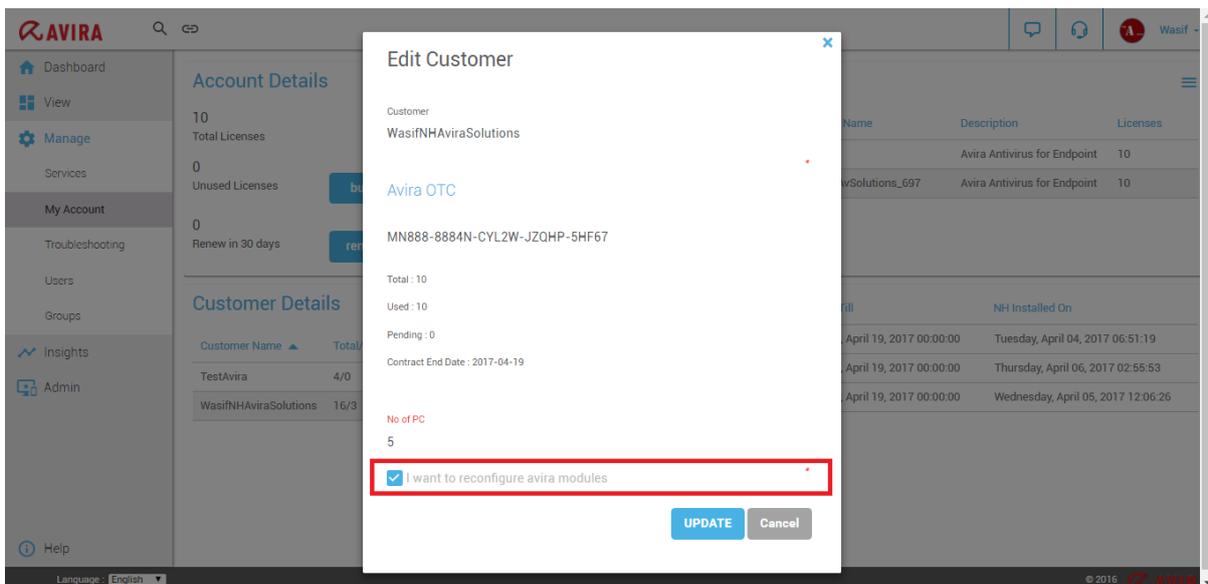
## Uninstall other AVIRA versions:

After the OTC gets verified, User will get the popup to select which modules to install by default with Avira and option to uninstall older version of Avira as shown below:

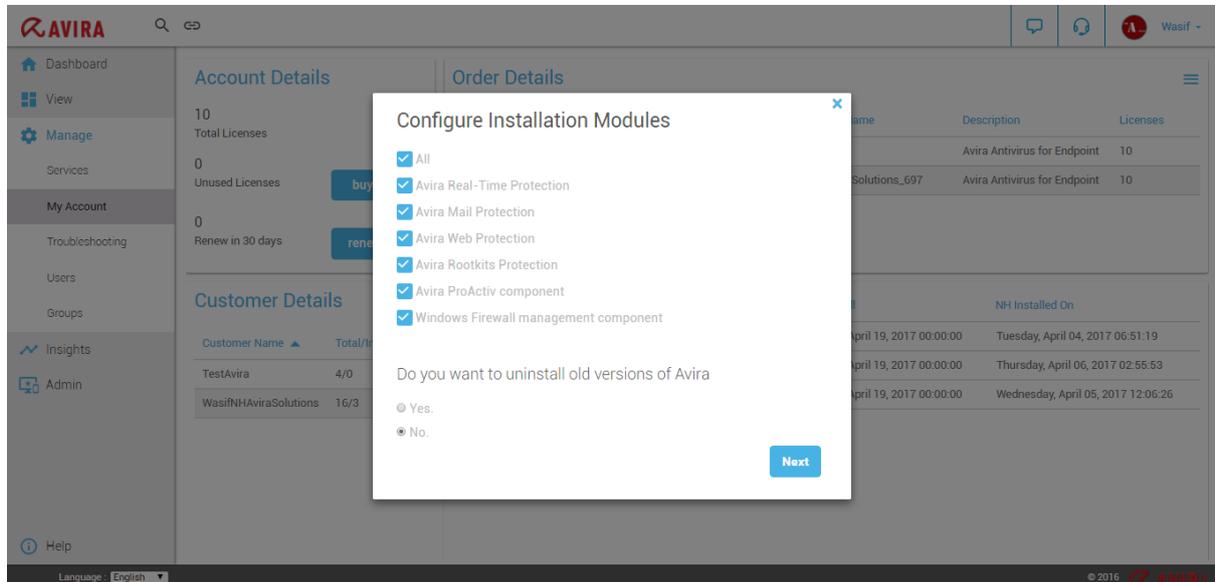


## Module based installation:

The user can configure what needs to be installed by default with Avira as shown below:



Click on update, the next page will give user the option to select which modules to install and whether user want to uninstall older version of avira as shown below:



## Manage OTC

Please follow the following steps to add a new customer/site.

- I. I am an Admin and I will manage my OR my customer's devices:
  - i) The user will see a popup as shown below, wherein he has to enter:
    - i. OTC
    - ii. Number of Licenses to use- User does not have the access to edit/split the OTC.
  - ii) Click on "Verify" to verify the OTC and "Submit" to generate download URL

## Create Customer



Customer(Site) Name

- I am an Admin and I will manage my OR my customer's devices. \*
- I am setting this up for a customer who would manage their devices.

Avira OTC

Total : 0   Used : 0   Pending : 0

No of License

Verify OTC

Cancel